25th Voorburg Group Meeting
Vienna 20-24 September

Cleaning and Facilities Services

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ISIC 81.2 Cleaning Activities

**Turnover:**
- Norway
- Netherlands
- Germany

**SPPI:**
- Israel
- Austria
- Germany
- Norway
<table>
<thead>
<tr>
<th>ISIC Rev.4</th>
<th>Title</th>
<th>NAICS 2007</th>
<th>Title</th>
<th>NACE Rev.2</th>
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<tr>
<td>81.2</td>
<td>Cleaning Activities</td>
<td>5617</td>
<td>Services to Buildings and Dwellings</td>
<td>81.2</td>
<td>Cleaning Services</td>
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<td>81.21</td>
<td>General cleaning of buildings</td>
<td>561720</td>
<td>Janitorial Services</td>
<td>81.21</td>
<td>General cleaning services of buildings</td>
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<td>81.29</td>
<td>Other building and industrial cleaning activities</td>
<td>561710</td>
<td>Exterminating and Pest Control Service</td>
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<td>Other building and industrial cleaning services</td>
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<td>Other Services to Buildings and Dwellings</td>
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<td>81.29</td>
<td>Other cleaning services</td>
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Services Provided

General cleaning services of buildings (NACE 81.21)

• floor cleaning and waxing
• interior wall cleaning
• furniture polishing
• other janitorial maintenance services, including minor repairs

Other building and industrial cleaning services (NACE 81.22)

• Window cleaning services
• Specialised cleaning services
• Furnace and chimney cleaning services

Other cleaning services (NACE 81.29)

• Disinfecting and exterminating services
• Sweeping and snow removal services
• Other sanitation services
• Other cleaning services n.e.c
Turnover and Output Measurement

- SBS (annually statistics about the structure of the industry)
- STS (quarterly statistics showing short term economic trends)
- Vast majority of turnover is produced by general cleaning of buildings
- Country specific particularities (Chimney cleaning, household related services)
- Additional statistics
Service Producer Prices

• No Facility Management

• General cleaning of buildings is the largest subgroup of the index

• National differences in the coverage of the index

• Main pricing method is contract pricing

• Labour costs influence the price
Planned time schedule

8:30–10:00  
Turnover

10:00–10:15  
Coffee

10:15–11:45  
SPPI

11:45–12:15  
Discussion